Evans Head Pre-School Association Inc.

QUALITY AREA 7:

LEADERSHIP AND SERVICE MANAGEMENT

Correspondence Procedure



Review Date: 28/11/2025

Introduction

A high volume of correspondence passes through the centre.

Well maintained records enable the service to function efficiently and contribute to transparency and accountability.

STEP 1

Emails are opened the Nominated Supervisors.

Only the Nominated Supervisors or an executive committee member will open mail. They will initial items received by post.

STEP 2

Significant emails will be moved to "Correspondence Register" folder in the gmail application.

Post mail will be scanned, emailed & added to the correspondence register folder in emails.

STEP 3

Significant correspondence leaving the service will be sent to the correspondence folder & 'cc' <u>evansheadwoodburnpreschool@gmail.com</u> to file.

Qualification/Explanation:

Significant mail/emails include, but are not restricted to:

- Directives, responses, requests between the centre and funding, governing and regulatory bodies
- Correspondence which may shed light upon or contribute to any issue of importance (legal or otherwise).

Significant mails/emails do not include:

• Invoices or other financial records which already form part of our financial files/folders;

- Newsletters or publications
- Fundraising material
- Junk mail
- Other material judged to be of a trivial nature which does not require filing.

President's Name:Narissa Cuskelly.....

President's Signature:

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Date: ...28....../...11....../...2023......

REVIEW DATE: