QUALITY AREA 2: CHILDREN'S HEALTH AND SAFETY

Emergency and Evacuation



Review Date 03/08/2025

Introduction

Emergency and evacuation situations in an education and care service can arise in a number of circumstances and for a variety of reasons.

In the event of an emergency or evacuation situation, the safety and wellbeing of all staff, children, families and visitors to the centre are paramount.

Evans Head Preschool Association Inc. is committed to identifying risks and hazards which could lead to emergency and evacuation situations; planning for their reduction or minimization; and ongoing review of strategies to manage these situations. EMERGENCY MANAGEMENT PLAN: WOODBURN PRESCHOOL Location: Woodburn St, Woodburn NSW 2472

Goals – What are we going to do?

Our Preschool will:

- conduct ongoing risk assessments and reviews of potential emergency and evacuation situations, including medical emergency situations (see Medical Conditions Policy);
- develop specific procedures around each potential emergency situation and ensure full awareness by all staff through the provision of professional development;
- ensure regular rehearsal and evaluation of emergency and evacuation procedures;
- provide strategies to use after an emergency situation has occurred.
- display an emergency & evacuation floor plan in a prominent position near each exit in the service.

Strategies - How will it be done?

Risk Management Approach to Emergency and Evacuation Situations

The Approved Provider and Nominated Supervisor will:

• Ensure that every reasonable precaution is taken to protect children at the service from hazard and harm likely to cause injury (section 167, Law Act 2010)

> Links to Regulations 87, 174 (2)(b), 175 (2)(b)(c), 176(2)(a)

- Work together with staff to identify potential emergency and evacuation situations that may arise at this specific centre to identify reasonably foreseeable risks associated with such situations. This risk assessment will be attached to this policy and reviewed bi-annually;
- Work together with staff & emergency services to develop procedures to manage all risks associated with emergency and evacuation situations These procedures will be attached to this policy;
- Ensure the development of an emergency evacuation floor plan.
- Attached to this policy are; Annual risk assessments; emergency & evacuation procedures; emergency floor plan;
- Ensure educators and staff have ready access to an operating telephone or similar means of communication and that emergency telephone numbers are displayed near telephones;
- Ensure educators and staff have ready access to emergency equipment such as fire extinguishers and fire blankets, and that staff are adequately trained in their use;
- Ensure that emergency equipment is tested as recommended by recognised authorities; and
- Ensure that the attendance register is available on the service's mobile phone & that the emergency contact list is up to date & available in both digital & hard copy in the emergency kit with evacuation procedures.
- Ensure that up to date portable emergency contact lists are kept with the Daily Attendance Register and that evacuation procedures include the carrying of this list by the Responsible Person on duty (Nominated/Certified Supervisor) at the point of evacuation.

Educators will:

- Sign yourself in and out of the OWNA staff attendance register;
- Ensure the OWNA child attendance register is accurate & includes the time of arrival & departure of each child;
- Check the number of children in your care regularly throughout the day;
- Assist the Nominated Supervisor in identifying risks and potential emergency situations;
- Assist the Nominated Supervisor in developing procedures to lessen the risks associated with emergency evacuations;
- Ensure they regularly charge & are aware of the placement of an operating mobile phone and emergency equipment, and are confident in their ability to operate them;
- Familiarise casual/ reliving staff with emergency procedures and children with medical conditions;
- Forward plan for the safety of their own family in the event they are detained at the service due to an incident or emergency.

Emergency and Evacuation Policy> Links to National Quality Standard 2.2.2> Links to National Law 174 (2)(a), 174 (3), 174 (4)Page 2 of 4> Links to Regulations 87, 174 (2)(b), 175 (2)(b)(c), 176(2)(a)

- Ensure the emergency kit is always stocked and present.
- Undertake training in emergency procedures as directed.
- Practice external procedure via different exits.
- Be alert to immediate needs of all children throughout spontaneous & scheduled evacuation drills.

Families will:

- Ensure the service always has any medical equipment or medications needed by your children.
- Familiarise yourself with the services emergency and evacuation policy.
- Ensure you complete the attendance record on OWNA upon arrival & departure of your child.
- Follow directions of staff if you're present during a drill.

Communication and Display of Emergency and Evacuation Procedures

The Approved Provider and Nominated Supervisor will:

- Ensure the emergency evacuation procedures and floor plan are displayed in a prominent position near each exit and that all staff are aware of these; and
- Ensure that all staff are trained in the emergency evacuation procedures; and
- Ensure that all staff are aware of emergency evacuation points; and
- Ensure that families are regularly reminded of the emergency procedures in place at the service; and
- Ensure emergency information service contact details are kept with the emergency kit.

Educators and staff will:

- Contribute to the development of emergency and evacuation procedures;
- Ensure they are aware of the emergency evacuation procedures;
- Ensure the emergency evacuation procedures and floor plan are displayed.

Families will:

- Provide accurate medical information for your child & ensure it is kept up to date.
- Provide emergency contact details upon enrolment & ensure these are always current in OWNA.

Emergency and Evacuation Policy

• Follow directions of staff in the event of an emergency or when rehearsing emergency procedures.

Scheduled and spontaneous rehearsals of responses to emergency situations

The Approved Provider and Nominated Supervisor will:

- Provide staff with specific procedures around all potential emergency situations;
- Ensure that the evacuation procedures are in accordance with the evacuation floor plan;
- Ensure that rehearsals of evacuation procedures are regularly scheduled, every three months as a minimum, and that the schedule maximizes the number of children and staff participating in the procedures;
- Ensure that staff are aware of when scheduled emergency evacuation drills are to take place;
- Ensure that spontaneous rehearsals also take place to ensure staff participate in the simulation of an unplanned, emergency evacuation events;
- Provide staff with evaluation/feedback forms on OWNA after each scheduled and spontaneous rehearsal to assist in refining their risk management procedures around the safe evacuation of staff and children.

Educators and staff will:

- be aware of upcoming scheduled emergency evacuations, and be ready in the event of a spontaneous simulated evacuation;
- will provide children with learning opportunities about emergency evacuation procedures;
- be alert to the immediate needs of all children throughout the scheduled and spontaneous evacuation drills;
- check First Aid kits when evacuation drill is scheduled. Fill out checklist in OWNA, notifying the Nominated Supervisor of any contents due to expire or running low.

Emergency and Evacuation Policy

Statutory Legislation & Considerations

Education and Care Services National Law Act 2010: Sections 167, 169

Education and Care Services National Regulations 2011: 97, 98 (4)(d)(ii), 167, 168 (2)(e), 169

Work Health and Safety Regulation 2011 Regulation 43

Work Health and Safety Act 2011

Sources

Australian Standards: Emergency Control Organisation for buildings, structures and workplaces (AS 3745-2002)

NSW Department of Education: Incident Reporting <u>https://education.nsw.gov.au/policy-</u> <u>library/policies/pd-2007-0362</u>

Community Early Learning Australia -CELA's Simple Guide to Bushfire advice for Children's Services: 2020 Update: https://www.cela.org.au/publications/ amplify!-blog/jan-2018/bushfireadvice

NSW Department of Education Emergency Planning, Management Response and Recovery: https://education.nsw.gov.au/earlychildhood-education/operating-anearly-childhood-educationservice/current-serviceproviders/emergency

Helping Children & Young People Cope with Crisis: Information for Parents and Caregivers www.redcross.org.au>files>helping_ children_and_young_people_cope.pdf

Richmond Valley Council www.richmondvalley.nsw.gov.au/icms _docs/137642_casino_floodplain_haza rd.pdf

www.richmondvalley.nsw.gov.au/icms _docs/212137_bushfire_prone_land_q

Emergency and Evacuation Policy

Page 5 of 4

Documentation and Record Keeping

The Approved Provider and Nominated Supervisor will:

- Ensure all scheduled, spontaneous and actual evacuations are documented and reviewed;
- Ensure staff evaluate each evacuation drill with children;
- Ensure all emergency contact lists are updated as required.

Policy Availability

The emergency and evacuation policy will be readily accessible to all staff, families and visitors, and ongoing feedback on this policy will be invited.

Review

Management and staff will monitor and review the effectiveness of the emergency and evacuation policy every two years/ or when gaps are identified.

Adopted on behalf of the Management Committee:

President's Name: Narissa Cuskelly

Date Adopted: 03/08/2023

REVIEW DATE: 03/08/2025

> Links to National Quality Standard 2.2.2

- > Links to National Law 174 (2)(a), 174 (3), 174 (4)
- > Links to Regulations 87, 174 (2)(b), 175 (2)(b)(c), 176(2)(a)

Safe Work Australia, Managing the Work Environment and Facilities: Code of Practice (2011)

Related Policies

First Aid First Aid Plan Medical Conditions Business Continuity Plan

Emergency and Evacuation Policy

> Links to National Quality Standard 2.2.2
> Links to National Law 174 (2)(a), 174 (3), 174 (4)
> Links to Regulations 87, 174 (2)(b), 175 (2)(b)(c), 176(2)(a)

Page 6 of 4

Role Delegation

Responsible Person

placed in day to day charge

- Assign Roles (As per Lanyard)
- Direct the actions of others;
- > Contact emergency services as required and maintain ongoing communications; and
- Oversee decision making processes and make final decisions.

Delegated First Aid Person

- Collect emergency packs;
- Collect First Aid kits (emergency kit);
- Access OWNA for daily attendance information;
- > Access OWNA for emergency contact list for children and staff; and
- Administer First Aid as required.

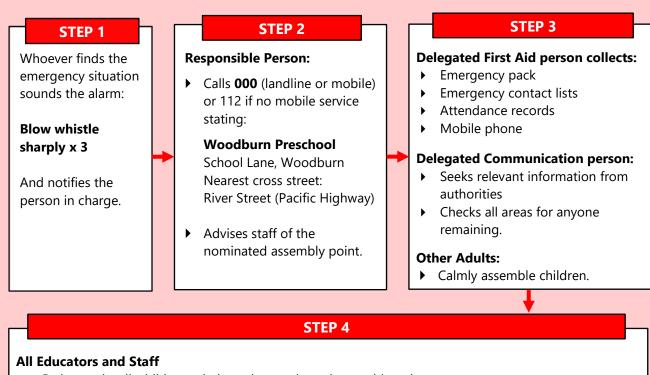
Delegated Communications Person

- ► Call Roll
- Collect mobile phone if possible;
- Seek direction for information/messages to be passed onto families or emergency contacts;
- > Contact families or emergency contacts with a consistent message; and
- Maintain ongoing contact with families or emergency contacts as directed.

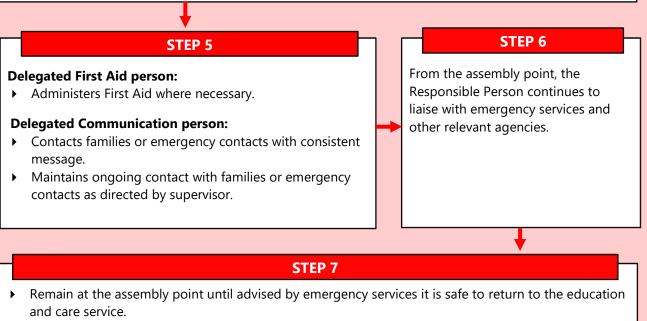
All other Educators and Staff

- Ensure the safety and wellbeing of children and other adults;
- > Provide reassurance to children and other adults; and
- Ensure effective supervision of children allowing others to do their roles.

Evacuation Plan



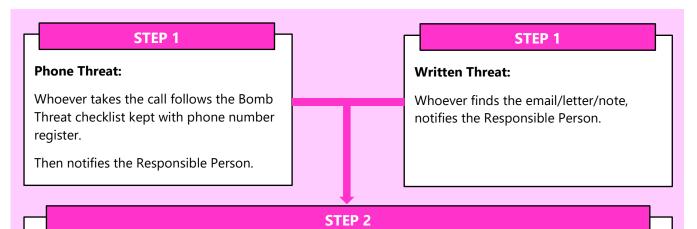
- Gather and walk children calmly to the nominated assembly point.
- Close windows and doors as exiting, if possible.
- Check attendance rolls when gathered at the assembly point.
- If a person is missing, advise the Responsible Person and emergency services as soon as possible.
- Direct any visiting adults to assist in supervision and care of children.



- Support and supervise children until families arrive.
- The Responsible Person will direct a staff member to ensure all children are signed out as they are collected.

N.B. If families or emergency contacts are not able to reach the evacuation point due to the emergency situation, provisions will need to be planned accordingly.

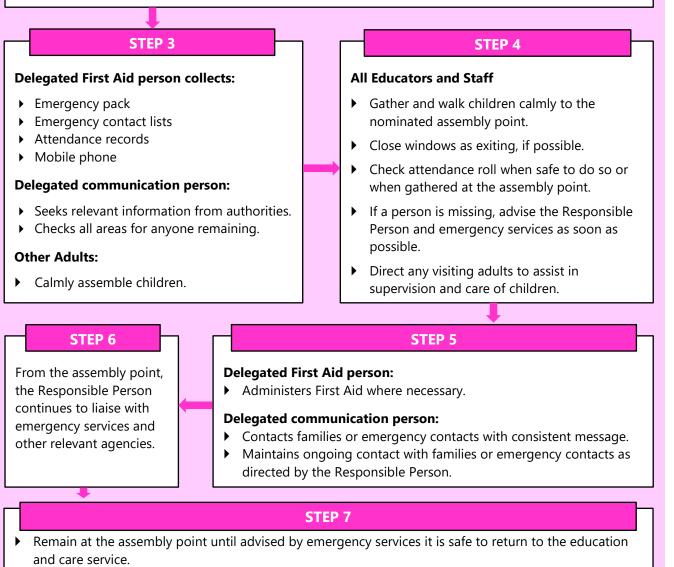
Bomb Threat Procedure



The Responsible Person advises educators to commence evacuation procedures and then dials 000.

Relays details on checklist and service details.

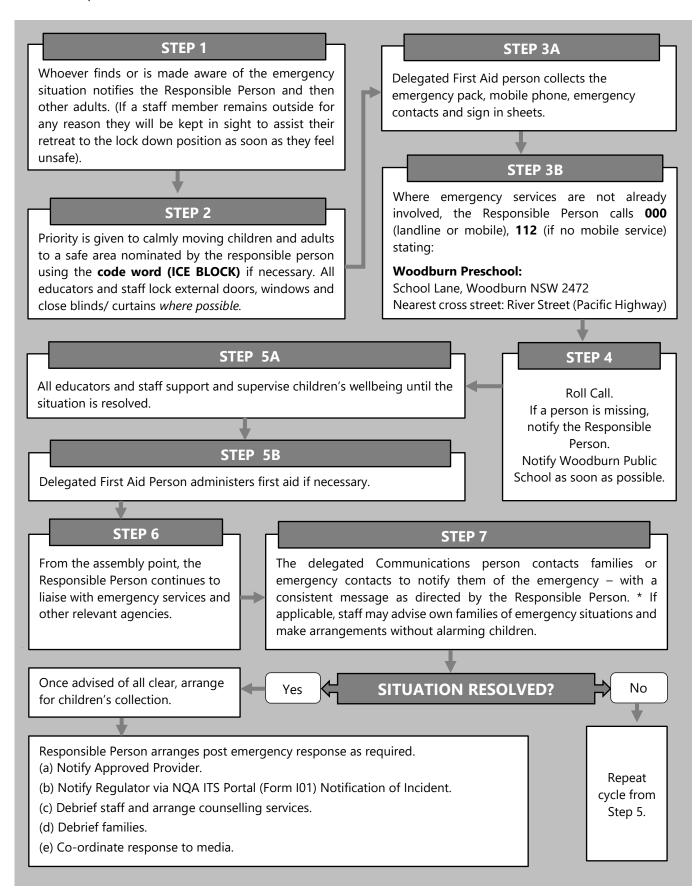
Woodburn Preschool: School Lane, Woodburn - Nearest cross street: River Street (Pacific Highway)



- Support and supervise children until families arrive.
- The Responsible Person will direct a staff member to ensure all children are signed out as they are collected.
- Notify regulator: NQA ITS Portal (form I01) within 24 Hours.

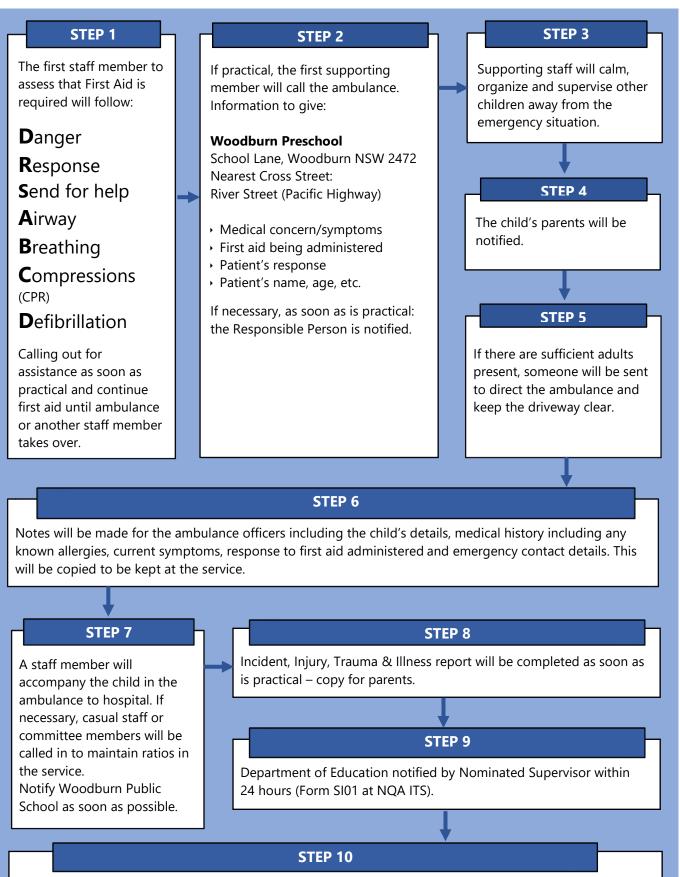
Lock Down Procedures

Some emergency situations or incidents such as the threat of a violent person or a police operation nearby may require the service to go into lockdown. The preschool will lock all doors and windows and, where possible, remove children, educators and other adults from view. The Responsible Person will select the most appropriate location. As these situations may take time to be resolved, the location should be selected which allows access to the kitchen and bathroom if possible.



Medical Emergency Requiring an Ambulance

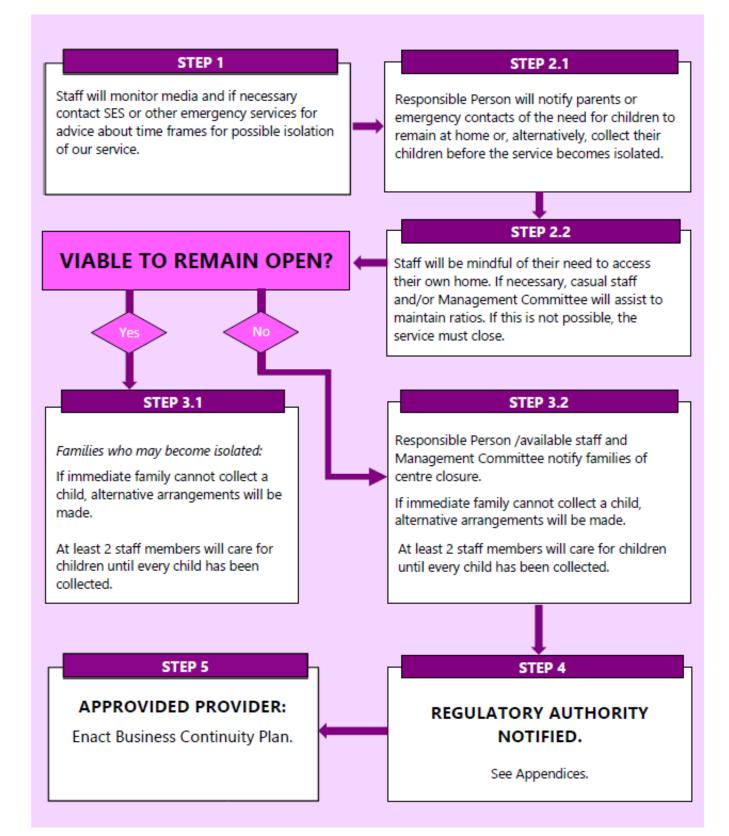
(External Emergency)



Nominated Supervisor to co-ordinate post emergency steps such as maintaining confidentiality, assisting families and staff in debriefing and accessing support networks if needed. Updating Approved Provider and liaising with media.

Plan for Possible Isolation of Preschool Site

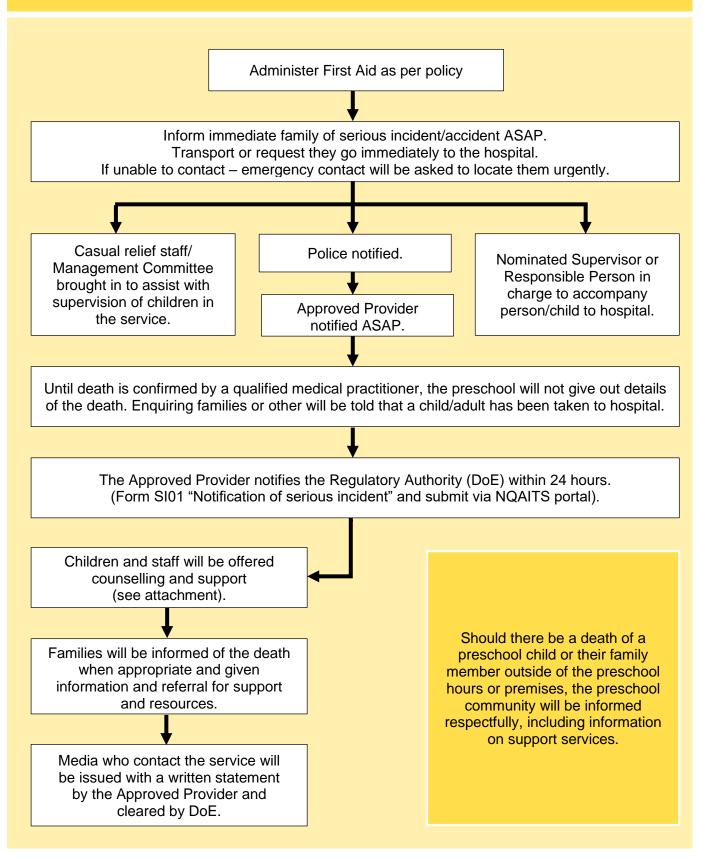
Woodburn Preschool is not flood prone, however, Council Flood Mapping shows we are more likely to become isolated by flood water. Other emergencies such as a major road accident on the Pacific Highway could also prevent families from collecting their children.



Death of a child/staff member/visitor to the centre

The death of someone close may induce shock and/or stress. We understand that both of these reactions may pose a threat to Workplace Health and Safety.

In the event of a death of a person closely associated with the centre, Evans Head Preschool Association's Management Committee will facilitate open communication, support, time to attend a funeral service, etc. as deemed necessary at the time.



Emergency and Information Services Details

Emergency Contact No:	000 (landline and mobile)	
	112 (mobile if no se	ervice)
State Emergency Service:		
Richmond Tweed Region	6625 7700	
Emergency Help		
(Flood, storm or Tsunami)	132 500	https://www.ses.nsw.gov.au
Local SES (Ashley Slapp)	0409 069 825	
Fire and Rescue Information:	6686 2038	
	Emergency: 000	www.frnsw.gov.au
Rural Fire Service (RFS)		
Bushfire Information Line:	1800 679 739	www.rfs.nsw.gov.au
Delice Assistance Line (DAL)	101 444	http://www.police.pou.co.
Police Assistance Line (PAL):	131 444	http://www.police.nsw.gov.au
Health Direct:	1800 022 222	www.healthdirect.org.au
Translating & Interpreting Service:	131 450	www.immi.gov.au/tis
NSW Road & Maritime Services:	132 701	www.rms.nsw.gov.au>tripinformation
		www.livetraffic.com
		www.northernstar.com.au>news

Local Radio Stations	ABC North Coast	94.5 FM
	2NCR	92.96FM
	ZZZFM	100.9FM

Notifying the Regulatory Authority of an Emergency

Early Childhood Education and Care Directorate Phone 1800 619 113 Log onto the NQAITS portal or Email <u>ececd@det.nsw.edu.au</u> Website: <u>www.dec.nsw.gov.au</u>

The National Law requires providers to notify the Regulator of any incident that forces the Approved Provider to close or reduce the number of children attending the service. The notification must be made within 24 hours of the event.

Example: A flood or a fire that requires an approved provider to close the service premises or part of the premises while repairs are undertaken.

In extreme cases, providers may make a verbal notification by telephoning 1800 619 113 and follow up by lodging a notification (IO1) through the NQAITS secure portal.

Emergency Placements

If required, the Directorate is able to assist with approving emergency placements in other services for children who would otherwise be left without care.

Telephone 1800 619 113 for further information.

Helping Children and Young People Cope with Crisis

Information for Parents and Caregivers Australian Red Cross

Australian Red Cross	For children:	www.redcross.org.au/aftertheemergency
Hed 01033	 After the emergency kids booklet 	
	Get ready! kids booklet	
	For young people (aged 12-25):	
	After the emergency MP3 players	
	After the emergency DVD www.redcross.org.au/aftertheemergency	
	For adults:	
	 Coping with a major personal crisis booklet 	
	REDiPlan booklets	
	 Speaking to children about emergencies factsheet 	
Australian Centre for Grief and Bereavement	Information and support for people experiencing loss and/or grief.	http://www.grief.org.au
Australian Centre for Post-traumatic Mental Health	Mental health and wellbeing resources, including information about traumatic events.	http://www.acpmh.unimelb.edu.au/ resources/resources-community.html
Australian Child and Adolescent Trauma, Loss and Grief Network	For people involved in the care of children/ youth and interested in the potential impact of trauma, loss and grief experiences.	http://www.earlytraumagrief.anu.edu.au
Better Health Channel	Many healthy eating, exercise and relationship tips, for all ages.	http://www.betterhealth.vic.gov.au
beyondblue	Information and coping strategies for all ages	1300 22 4636
beyendende	across a range of mental health topics, including depression, anxiety and recovery from crises.	http://www.beyondblue.org.au
headspace	Mental and health wellbeing support, information and services to young people and their families across Australia.	http://www.headspace.org.au
Kids Helpline	Telephone and online counselling for young	1800 55 1800
	people aged 5-25.	http://www.kidshelp.com.au
Lifeline	24-hour telephone crisis support. For more information or to download mental health and suicide prevention resources visit Lifeline's website.	13 11 14 http://www.lifeline.org.au
Parentline	Information, advice and a listening ear for parents with any concerns about their children or parenting.	1300 30 1300 http://www.parentline.com.au
Sesame Street	Support young children through tough times with a range of activities and videos from Sesame Street.	http://www.sesameworkshop.org/ initiatives/emotion